



Cheshire West and Chester Local Safeguarding Adults Board (LSAB)

Strategic Plan 2019 - 2022

‘Our vision is to promote partnership working by working together to help people feel safe and free from abuse and neglect.’

‘Our mission is to put the adult at risk of abuse at the heart of everything we do.’

www.westcheshirelsab.co.uk

What is Safeguarding?

Safeguarding means protecting people's health, wellbeing and human rights and enabling them to live free from harm, abuse and neglect.

The work of the Board is driven by its vision to promote partnership working by working together to help people feel safe and free from abuse and neglect.

Who we are:

The Safeguarding Adults Board (SAB) is a multi-agency partnership which has statutory functions under the Care Act 2014. Our main focus is to ensure that safeguarding arrangements in the borough work effectively so that adults at risk are able to live their lives free from abuse or neglect.

An 'adult at risk' is a person aged 18 or over who has needs for care and support and as a result of those needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect (in this report we will call an adult at risk 'the adult').

What we do:

Our overall purpose is to help and safeguard adults with care and support needs. The Board ensure that, locally, abuse is prevented and that, when it does occur, partners respond in line with the needs and wishes of the person experiencing harm.

A key role of the Board is to ensure that there is a partnership approach to delivering safeguarding services by promoting collaboration between all the partners for effective communication, information sharing and awareness raising.

Our aims

Working together and with adults at risk of abuse the Board aims to ensure people are:-

- safe and able to protect themselves from abuse and neglect
- treated fairly and with dignity and respect
- protected when they need to be
- able to easily get the support, protection and services that they need.

How we work:

The Board is made up of the 3 Statutory Agencies (Local Authority, Clinical Commissioning Group & Police), together with other key Partners and Groups who support vulnerable adults and promote safety and well-being. The Board is led by an Independent Chair, who ensures that all partners fulfil their statutory duties.

The Board is supported by a number of Sub-Groups (see below), who meet on a quarterly basis. Each group has its own work plan based on the strategic priorities of the Board and provides regular updates in respect of progress.



Our Strategic Statement – What we plan to do

We will work together with partner organisations and people in our communities so that Adults can live the best lives they can with their wellbeing and rights being supported, safe from abuse and neglect.

Our work will follow the six Safeguarding Principles which are:



How are we going to do this?

The Care Act 2014 sets out the overarching objective of a SAB is to assure itself that local safeguarding arrangements and partners act to help and protect adults in its area who:

- have needs for care and support (whether or not the local authority is meeting any of those needs) and;
- are experiencing, or at risk of, abuse or neglect; and
- as a result of those care and support needs are unable to protect themselves from either the risk of, or the experience of abuse or neglect.

Our Strategic Priorities:

This Plan sets out how we intend to deliver our services over the coming years. We will review this Plan yearly to respond to local needs. We will focus on three areas of equal importance, which will be our Strategic Priorities. We will continue to work with our partners to make sure that by 2022 they are achieved.

Priority 1 People and Outcomes – Ensuring Safeguarding services are delivered effectively and professionally, with Making Safeguarding Personal at the heart of how those services are delivered.

Priority 2 Systems, Processes and Performance – Ensuring that there are effective governance, scrutiny and business processes in place to ensure that the safety and well-being of adults who are subject to, or at risk of, abuse and neglect. This includes ensuring that the findings from Safeguarding Adult Reviews and other key areas of Practice improvement are implemented.

Priority 3 Partnerships and Communities with care and support needs - We will promote safeguarding adults in the community by listening to their concerns and raising awareness & well-being to prevent neglect and abuse before it happens, with a particular focus on diverse, isolated and under-represented communities.

We will also work with other key Boards, Committees and Partners, including the Children's Safeguarding Partnership, to build effective partnerships.

We will deliver training and development in areas where awareness and understanding needs to be improved.

Immediate Action

We have agreed a number of shared objectives over the next year which includes:

Objective 1 – To further implement making safeguarding personal by focussing on supporting adults to achieve the outcomes they want - led by Cheshire Centre for Independent Living.

Objective 2 – To improve our response to understanding and managing self-neglect needs – led by Cheshire Fire & Rescue Service.

Objective 3 - Ensuring a Think Family response to children and families where substance misuse, domestic abuse, learning disability and mental health problems are a feature of the family environment – led by local authority children and adult services.

Objective 4 – Improve communication from the Board – led by the Board’s Business Team

How will we know if we have achieved our objectives?

We will measure our progress and achievements through our Business Plan which will be updated quarterly and made available on our website.

Objective 1 A focus on supporting adults to achieve the outcomes they want
<p>What we will do</p> <p>Produce easy read information to support adults with care and support needs in understanding the safeguarding process and how they can have a say on what outcomes they want</p>
<p>How we will do it</p> <p>Engage with service users to produce the information</p>
Who will do it – led by Service User Involvement Group
How we will measure it – increased satisfaction rates of outcomes being met

Objective 2 To make sure all services understand and manage self-neglect
<p>What we will do</p> <p>Establish a consistent approach to self-neglect needs by producing a strategy which sets out categories, criteria, tools for identification and assessment</p>
<p>How we will do it</p> <p>Through a task and finish group</p>
Who will do it – led by Cheshire Fire & Rescue Service
How we will measure it – carry out a multi-agency audit of self-neglect

Objective 3 Ensuring a Think Family response to children and families where substance misuse, domestic abuse, learning disability and mental health problems are a feature of the family environment
What we will do – we will raise awareness of the ‘think family’ principles.

How we will do it – we will add the ‘think family’ principles in the multi-agency basic awareness training for both adults and children.

Who will do it – led by the Local Authority

How we will measure it – increase in referrals to adult social care from services which are primarily for children, and vis versa.

Objective 4 Improve communication from the Board

What we will do

Update and redesign the website to ensure it is accessible and user friendly with relevant and useful information

Set up and use social media app Twitter

Produce a quarterly bulletin

Deliver a conference to engage our wider partners in the work of the Board

Ensure safeguarding training is well co-ordinated across partners, cost effective and having an impact on practitioners in the safeguarding system.

Design and deliver a suite of multi-agency safeguarding courses

Deliver a conference on managing organisational abuse to our care providers

Reviewing and embedding the partnership governance arrangements across Cheshire west so that the LSAB receives relevant information in a timely fashion

How we will do it – commissioning the web team; develop safeguarding training standards and charging policy, develop training pool of multi-agency practitioners to deliver training on behalf of the LSAB, design and commission courses.

Who will do it – led by the Boards Business Team

How we will measure it – Increased numbers of users on our website, twitter and registering to receive the bulletin.

Measuring the impact of the conference and training from feedback from staff attending.